Report to the Community

Cameron House remains steadfast in its mission to build strength and resilience through family-centered programs.



CAMERON HOUSE 金美倫堂

A note from Liane Wong, Board President

In 2023, life finally started to feel "normal" after several years of the Covid pandemic. Your continued support for our invaluable work during this time allowed us to provide our services in-person, online and in the new hybrid mode.

A big focus was renewed emphasis on in-person events. Seeing old friends and feeling the warmth of our community never felt so good at Picnic in the Park, Joy on Joice, and Rekindle, Reconnect, Rediscover.

Our commitment to serve the San Francisco Chinese community shone brightly as a registered Heritage School. Martial arts, lion dancing, cooking and crafts are integrated into our youth curriculum to instill pride in Chinese culture and tradition. Our thriving Bilingual Afterschool Program (BAP) continued to operate at capacity with 60 children daily.

Unfortunately, our beloved Friday Night Club program was a casualty of the pandemic. Restarting and reimagining a program for high schoolers will be a priority.

Our Social Services department pivoted to serve counseling clients by offering hybrid sessions. Some clients returned in person, while others continued to meet via Zoom due to lingering fear of Covid and for convenience sake.

Serving immigrants through ESL classes had an enormous impact on our students' quality of life. Student Gina Zhou, a former teacher in China, said, "In the ten short weeks, I learned a lot of practical conversational English. My ESL teacher taught in Cantonese and English. My classmates and I wrote a thank you card to her at the end of the course. She commented, "Your bilingual ability is your wealth." Indeed!" (translated from Chinese)

At the end of the year, we experienced a transition with the departure of Executive Director Michael Lee and the addition of Interim Executive Director Bhupendra Sheoran—a change in leadership is never easy. However, we are excited for what lies ahead: new leadership, new opportunities to serve the community, and last but not least, celebrating our 150th anniversary with you in 2024.

In community,



Liane Wong
President, Board of Directors

Gratitude, Thanks and Deep Appreciation to our:

Wonderful Volunteers

Board of Directors (2022-23):

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Connie Chern, Treasurer
Jennifer Lee, Secretary
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Barb Fong
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Cameron House is proud to present its 2023 annual report detailing our efforts to provide essential services and engage with our community members. Through dedication and hard work, we have strived to make a meaningful impact on the lives of those we serve.

Service Highlights

In 2023, our Social Services team dedicated themselves to providing crucial support to individuals and families in need. We delivered **466 hours** of individual and family counseling, along with over **1500 hours** of case management and support services. Our domestic violence prevention and intervention program assisted 46 clients with over 400 hours of service, offering comprehensive support including safety planning, emotional support, legal services, and access to shelters and community resources.



Our youth facing initiatives continue to serve and support young people through our afterschool programs and summer camps.

> Our youth programs reached almost 200 youth providing 42,750 Hours of services

Summer Programs: 103 youths receiving 21,096 service hours





Bilingual Afterschool Program:

79 youths receiving 21,252 service hours

Friday Night Club:

15 youths receiving 402 service hours





We also had a Parent Support Group which served 6 parents for a total of 124.50 hours.



Additionally, our cancer support group program served 93 participants, providing 932 service hours, with offerings in Cantonese and Mandarin to ensure accessibility. We also continued our commitment to adult education by delivering approximately 1,600 hours of basic computer and ESL classes in Cantonese, mainly to seniors.

Our food pantry program distributed approximately 4,500 lbs of fresh fruits, vegetables, and protein to low-income families in Chinatown. A total of 211,760 pounds was distributed last year!



Community Engagement

Our efforts in marketing and communications saw significant growth and outreach in 2023. Through strategic online campaigns, we reached and engaged over **4,000 community members and stakeholders**, achieving over 26,000 impressions. Our targeted Facebook ads reached over 3,500 individuals, generating over 6,200

impressions. We are proud to report over 1,600 followers on Facebook and over 1,000 followers on Instagram, demonstrating a growing online presence. Additionally, our website experienced over 12,600 visits, indicating a strong interest in our services and programs.



Cameron House remains steadfast in its commitment to serving the community and providing vital resources and support to those in need. We are grateful for the dedication of our staff, volunteers, donors and supporters who have made our achievements possible. Planning for our 150th anniversary celebration in 2024 started in 2023. This sesquicentennial milestone recognizes our 150 years of serving the Chinese community in Chinatown and the larger San Francisco Bay Area, continuing our mission of empowerment and advocacy for all those we serve.

More information of our 150 year anniversary celebration: https://cameronhouse.org/news/ch-150/



Testimonials:



I really learned a lot from your ESL & Computer Tech Class via Zoom. I had leg surgery about 2 months ago. I couldn't go shopping and attend to my daily activities. I was extremely bored at home. Luckily, I attended your class. It meant a lot to me. I learned different iPad & iPhone techniques. Now, I know how to use maps to navigate on how to take the bus to places I want to go to. I also know how to use my cellphone to send text messages and emails. Also, I learned practical conversational English used in my daily life. I really appreciate my teacher, Ms. Lok, and her team's enthusiasm and motivation. Thank you!

Ms. H. Chan: ESL program participant



I used to think that learning computers was very difficult to learn and understand. After I learned ESL & Computer Tech class from teacher, Ms. Lok, I know how to use text messages and share my photos with my friends. Also, I learned a lot of practical conversational English skills used in my daily life. I recall meeting up a Caucasian friend at a party. He said "Thank You," and then I said "Anytime." He said that that is American English. I was so happy, because I was able to communicate in English. I felt that my life was heading towards a positive direction. I made a lot of friends in the class. We helped each other and respected each other. I do not feel lonely anymore.

Ms. X. Huang, ESL program participant



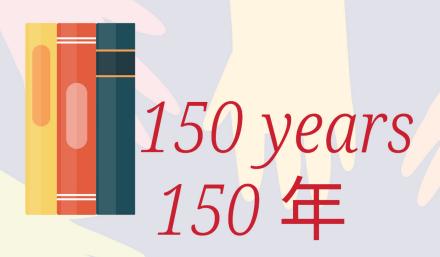
Thanks to the help of Cameron House and Ms. Fung, I learned how to communicate and express my emotions with my children in the support group. I also met some new friends in this group. Cameron House is like my second home. They did not only help solve my problems, but also cared about me.

Anonymous, Cantonese women's support group participant.



I really like going to the women's support group, because my children are also welcomed to participate in activities. With Ms. Fung's help, I learned about the legal system in the United States and my rights. My children also have other teachers be by their side and help them, which makes me feel safe and very happy.

Anonymous, Cantonese women's support group participant



Educating

Helping each other

Connecting

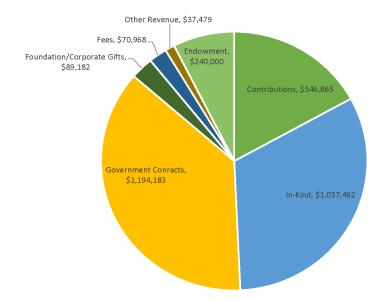
Inspiring

Building

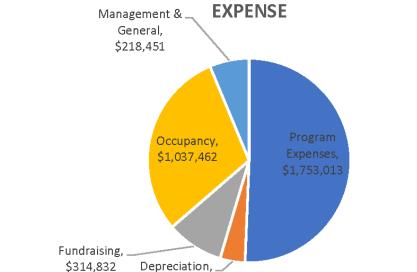
Financials: FY 2022-2023

Numbers reflected based on data collected from October 1, 2022 through September 30, 2023

INCOME



INCOME: \$3,216,138



\$137,777

EXPENSES: \$3,461,535

Our Sincerest Thanks

With deep gratitude we recognize the following individuals, corporations, foundations, agencies, and community organizations. We thank you for your generous contributions received October 1, 2022–September 30, 2023. Our supporters provide essential resources to carry forth our mission to empower the San Francisco Chinese community to build strength and resilience through family-centered programs. We apologize in advance for any inadvertent omissions in this list. Every effort was made to check and double-check for accuracy and completeness.

Sponsors

The following individuals and companies supported Cameron House through a generous event sponsorship.

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Helen Charette



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The Legacy Society at Cameron House is composed of a group of visionary alumni and friends who have chosen to include Cameron House in their estate plans.

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Aaron Jeung

Cynthia Justine Joe

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Chinatown Child Development Center

Dr. Patrick Lau

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San Francisco Police Department

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San Francisco Department on the Status of Women

San Francisco Mayor's Office of Housing and Community Development

Suzie S. Thorn Family Foundation



Donaldina Cameron House 920 Sacramento Street San Francisco, CA 94108



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