2018 Report to the Community
Cameron House empowers generations of Chinese American individuals and their families to fully participate in and contribute positively toward a healthy society. We put our Christian faith in action to help people learn, heal, and thrive.

Letters from the Leadership

"Yet Will I Rejoice" (Habakkuk 3:17) was the Bible verse that the legendary Ms. Donaldina Cameron valued and lived by. Even until today, this verse stays true for Donaldina Cameron House. For 144 years, we've continued to lift our hearts and spirits in bringing people hope and strengthening the lives of individuals and families during challenging times. Things may constantly change in this world, but our dedication and ministry in serving the community remains constant.

Despite the transitions and changes in leadership of Cameron House in the past year, we continue to persevere and move forward with the leadership we have today and a team of passionate staff, board members, volunteers, community partners, supporters, and stakeholders who trust and believe in our mission and the critical services we provide to underserved children, youth, adults, seniors, and families. Every day, our staff work in our community’s frontlines, providing services that transform – and save – lives.

We do this by empowering women who are in domestic violence situations, supporting people who want to maintain or improve their mental health and well-being, strengthening people who are struggling with cancer, guiding immigrants who are adjusting to a new country, offering food access to families who lack food security, educating and nurturing children and youth to build self-confidence and to develop their strengths and skills, challenging youth to participate in a variety of activities to broaden their exposure to life experiences, and engaging young people to build healthy relationships with others to create a strong sense of community.

This year, we provided services to over 1,000 children, youth, adults, and elders. With our culturally sensitive and linguistically appropriate services, Cameron House continues to be a safe haven and a pillar for numerous people who are at different stages of their lives. This is our success! It is the success of making a positive impact in people’s lives and empowering people to live self-sufficiently, healthily, and happily so that they can contribute back to their community or beyond.

Looking ahead, we will continue to build upon our solid foundation and to put our faith into action by helping people learn, heal, and thrive. Let us rejoice and embrace the gift of life!

Peace and Blessings,

Yulanda Kwong, MSW
Interim Executive Director

Tom Pong
Board President

While we live in a time of division and divisiveness, Cameron House remains committed to inclusiveness, welcoming all who walk through the doors of 920 Sacramento Street. We stand for love, hope and justice, and will remain steadfast in sharing Christ’s love in Chinatown. Cameron House provides a safe place and a caring environment fostering growth of the mind, body and spirit.

A Cameron House youth exclaims, “I have become a more joyful and outgoing person. I see Cameron House as a one-of-a-kind community where I can be myself without having to worry about being judged or excluded. Being surrounded by loving friends is one of the best feelings and experiences Cameron House has provided to me.”

A Cameron House social services client shares, “I have faced many difficulties. The stress and hardships are not easy to describe. Counseling gives me a safe place to let down my guard and share my deepest hurts and sorrows. I have learned to use different tools to manage my emotions. I am very thankful for the counseling services at Cameron House.”

We thank you for your support and commitment to our ministries with youth, women, and families. I continue to be amazed at the transformations that happen every day at Cameron House.
Learning to Navigate a New Country
We taught 172 adults practical English and computer skills, as well as how to find and connect with Chinese-language resources outside of Cameron House, such as job placement and housing.

Healing Family Relationships
Our caseload of over 200 people includes entire families healing from the trauma of domestic violence, or the stress of poverty and immigration.

Thriving Elders
More than 300 elders, the majority of whom speak little English, depend on us for bags of fresh groceries, supportive community in the face of cancer, and healing connection to traditional Chinese foods and exercises.

Training Tomorrow’s Leaders
We provide a space for over 400 young people to build their leadership skills and grow as individuals, regardless of their language ability or family income.
Social Services Ministry

No one should have to face life’s greatest challenges alone. Our highly-trained staff provide key services to community members whose lives have been turned upside down by domestic violence, cancer, poverty, or the stress of making a life in a new country.

Our team holds advanced degrees in Marriage and Family Therapy, as well as Masters of Social Work.

We serve immigrants in our community in 5 languages: English, Mandarin, Cantonese, Vietnamese, and Toisanese.

We support our clients for as long as they need us. We typically work with domestic violence survivors for 1 to 3 years.

Our counseling fees range from $0-$50. Counseling in San Francisco can cost as much as $200 a session.

“As a single parent, I have faced stress and hardships that are not easy to describe. At counseling, I feel safe to let my guard down and share my deepest hurts and sorrows. I have learned relaxation exercises and different tools to manage my emotions.”

- Recipient of Counseling

Food Pantry: 200

Counseling: 166

English and Computer Class: 102

Cancer Support: 93

Domestic Violence Case Management: 85

Resource Navigation Case Management: 70

Women’s Support Group: 36

Parenting Workshop: 16

Friday Night Club: 164

Westminster Woods: 124

Branches Youth Program: 83

Solid Ground: 76

Bilingual Afterschool Program: 72

Summer Leadership: 71

Ventures: 58

Every young person deserves a safe and welcoming place where they can go to learn and grow. We provide affordable and enriching programs for children and teens, all year long.

We finished over 5,400 homework assignments at our Bilingual Afterschool Program. 74% of our youth come from low- or extremely low-income families.

Our high school youth leaders took their younger peers on more than 70 outings and field trips this summer.

Our program staff collaborate with on-site counselors to accommodate youth with learning disabilities and other special needs.

We provided $97,000 of financial assistance in addition to our programs fees which are 73% below market prices.

Because I attended Bilingual Afterschool Program from second to eighth grade, I consider Cameron House as my second home. With their support, I was able to cope with academic and family struggles. This love and support that I received from Cameron House has equipped me to give that same kind of love to others, including younger participants.”

- Mandy Xia, Summer Leader
We grew up here. 93% of board members are alumni of Cameron House programs.

We are women-led. 67% of our leadership at the executive and board level are women.

We represent the community. 88% of board members and full-time staff identify as Chinese American.

**Our Team**

- **Board**
  - Thomas Pong, President
  - Scott Barlow, Vice President
  - Charlene Jung, Treasurer
  - Alex Chan, Secretary
  - Ronald Chang, FY 17-18
  - Connie Chern
  - Karen Chew
  - Edmond Chin
  - Bruce Der-McLeod
  - Wayne Eng
  - Catherine Ko, FY 17-18
  - Kelly Lim
  - Jennifer Lee
  - Jiano Ma, FY 17-18
  - Elizabeth Poong
  - Deborah Sue
  - Jeannette Tam
  - Kimball Wong

**Social Services Ministry**
- Diana To, Interim Social Services Ministry Director
- Lisa Chow, Individual and Family Counselor
- Lei Dong, Chinese Cancer Support Group and Events Coordinator
- Rebekah Kao, Individual and Family Counselor
- John Lee, Community Resources/Adult Education Coordinator
- Ming Quan Chang, Social Services Team Manager

**Development**
- Cody Friesenborg Lee, Associate Director
- Annie Luu, Development Coordinator
- David Pon, Marketing and Communications Coordinator

**Financial Summary**

<table>
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<th>Revenue and Expenses</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
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<td>$5,601,980</td>
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<td><strong>Contributions</strong></td>
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<tr>
<td><strong>Total Expenses</strong></td>
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**Staff**

- **Interim Executive Director**
  - Yulanda Kwong

- **Youth Ministries**
  - Laurene Chan, Director of Youth Ministries
  - Sherman Duong, Youth Ministries Administrative Assistant
  - Anson Ho, Youth Leadership Coordinator/Club Director
  - Oliver Wijayapala, Out of School Time Programs Director

- **Operations**
  - William Vigna Jr., Finance and Operations Director
  - Chris Cheuk, Technology Officer
  - Nolan Chow, Office and Operations Manager
  - Flora Lok, Receptionist/Administrative Assistant
  - Allan Tan, Operations Technician
  - Jian-Yi Zhao, Custodian

- **Social Services Ministry**
  - Diana To, Interim Social Services Ministry Director
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